

## WESTERN EUROPE AWARD WINNERS <<

### >> BANKING CEO OF THE YEAR

*Western Europe*

Mr. Frank Vang-Jensen

Nordea Bank Abp (Finland)

### >> BEST CUSTOMER SERVICE PROVIDER OF THE YEAR

*Western Europe*

Commerzbank AG (Germany)

BEST INNOVATION IN RETAIL BANKING  
TURKEY  
TurkishBank Group

BEST BANKING GROUP  
NETHERLANDS  
ING Groep N.V.

BEST INVESTMENT BANK OF THE YEAR  
GREECE  
AXIA Ventures Group

BEST INVESTMENT BANK OF THE YEAR  
ITALY  
Mediobanca

BEST INVESTMENT BANK OF THE YEAR  
PORTUGAL  
Banco Invest

BEST INVESTMENT BANK OF THE YEAR  
SWITZERLAND  
Credit Suisse

BEST INVESTMENT BANK OF THE YEAR  
TURKEY  
ICBC Turkey

BEST INVESTMENT BANK OF THE YEAR  
UK  
Barclays

BEST COMMERCIAL BANK OF THE YEAR  
FRANCE  
BNP Paribas

BEST COMMERCIAL BANK OF THE YEAR  
IRELAND  
Bank of Ireland

BEST COMMERCIAL BANK OF THE YEAR  
MALTA  
BNF Bank

BEST COMMERCIAL BANK OF THE YEAR  
SWEDEN  
Handelsbanken

BEST COMMERCIAL BANK OF THE YEAR  
TURKEY  
ICBC Turkey

BEST PRIVATE BANK OF THE YEAR  
AUSTRIA  
Erste Private Banking

BEST PRIVATE BANK OF THE YEAR  
FRANCE  
BNP Paribas Banque Privée

BEST PRIVATE BANK OF THE YEAR  
PORTUGAL  
Banco Finantia

BEST PRIVATE BANK OF THE YEAR  
SWITZERLAND  
Piguet Galland & Cie SA

BEST PRIVATE BANK OF THE YEAR  
UK  
Coutts & Co.

BEST INNOVATION IN RETAIL BANKING  
DENMARK  
Danske Bank A/S

BEST INNOVATION IN RETAIL BANKING  
FRANCE  
Crédit Agricole

BEST INNOVATION IN RETAIL BANKING  
MALTA  
BNF Bank

BEST INNOVATION IN RETAIL BANKING  
SPAIN  
Banco Santander

BEST BANKING GROUP  
AUSTRIA  
Erste Group Bank AG